



TECHNICAL BULLETIN

To: Hemisphere GNSS Dealers and End Users
From: Hemisphere GNSS Technical Support
Date: January 5th 2017
Reference #: SB010517-01

PRODUCT AFFECTED:

S320 Survey Smart Antenna

SCOPE: This technical bulletin is being provided to inform owners of the HGNSS S320 survey smart antenna that, due to a recent change to the AT&T 2G data network, the S320 internal GSM modem will no longer operate on the AT&T data network in the United States. This change, known as the "AT&T 2G Sunset", was implemented on January 1st, 2017. S320 users who require the use of the S320 with a data network connection will need to use one of the following three options to establish a connection.

- 1. Replace your current AT&T SIM card with a SIM Card from T-Mobile. This will allow the use of the S320 internal GSM modem.***
- 2. Use the "Data Collector Internet" option in Carlson SurvCE software to establish a network connection using the internal modem inside of the data collector. In that case the AT&T network can still be used.***
- 3. Tether the data collector in use with the S320 to a Wi-Fi hotspot to gain access to a data network using the "Data Collector Internet" option in the Carlson SurvCE software. In that case the user must have an external internet hotspot available, created with e.g. a mobile phone.***

FURTHER INFORMATION:

If you have any further questions, please contact Hemisphere GNSS technical service department at +1 (480) 348-6380. For support via email, please contact TechSupport@HGSS.com or consult WWW.HGNSS.COM for the latest HGSS product and software information.

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